

Climate Impact Assessment, Appendix 3, Future Delivery of Tenant Engagement

Will the decision/proposal impact...	Impact	If an impact or potential impacts are identified:			
		Describe impacts or potential impacts on emissions from the Council and its contractors.	Describe impact or potential impacts on emissions across the Borough as a whole.	Describe any measures to mitigate emission impacts	Outline any monitoring of emission impacts that will be carried out
Emissions from non-domestic buildings?	Increase	If agreed, the Council will hold more engagement sessions in a range of different neighbourhoods across the borough. This could result in increased use of Neighbourhood Centres.	Emissions could increase as increasing the number of different venues used to engage with tenants may increase utility use (for heating and hot water).	Where possible, sessions could be held immediately before or after other bookings.	Venues for engagement would be monitored to check the reach of engagement. A column would be added to the monitoring sheet re the comfort of the venue, including temperature.
Emissions from transport?	Decrease	It is envisaged that transport emission may decrease due to an increase in consultations being held locally.	The decrease may be negligible but fewer tenants will have to travel to consultation events. Officers' mileage may increase.	Officers continue to car-share, where possible.	The Tenant Engagement Team reimburses tenants' travel expenses (and submit mileage claims). The shifts to each of these will be monitored through financial changes.
Emissions from waste, or the quantity of waste itself?	None	Most community centres have crockery for serving hot drinks so very little waste is produced during tenant engagement events.			Officer could make a note of any possible increases in waste produced, and whether the neighbourhood centre has the facility to recycle waste.
Emissions from housing and domestic buildings?	None	Homes and domestic buildings will not be used for tenant engagement.			

Emissions from construction and/or development?	None	There are no plans to build or refurbish any possible venues.			
Carbon capture (e.g. through trees)?	None	There are no plans to remove or plant any trees or change any vegetation.			

Identify any emissions impacts associated with this decision which have not been covered by the above fields:

The Council may provide information resources at events: it is assumed that these resources will neither increase or decrease emissions as they will replace materials previously supplied by the external contracted provider.

Will the proposal affect Council services' resilience to climate change, or the capacity of people living in the Borough to adapt to climate change?

Officers may need to account for difficulties with specific venues, in terms of accessibility in extreme weather and floods and potential overheating through solar gain. More targeted tenant engagement with clearer evidence of outcomes, as proposed in the recommended, hybrid model of service delivery may have longer-term, positive outcomes for the service provided by the Council to its social housing tenants, including where dwellings' characteristics might exacerbate exposure to the effects of climate change e.g., through internal overheating.

Provide a summary of all impacts and mitigation/monitoring measures:

Should Cabinet authorise the recommendation, Tenant Engagement Team would record comfort and accessibility information for each venue to assess suitability for future use. Temperature and ease of reaching the building, as well as the ability to provide hot/cold drinks, will be recorded.

Supporting information:	
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Please outline any research, data or information used to complete this Climate Impact Assessment.	
If quantities of emissions are relevant to and have been used in this form please identify which conversion factors have been used to quantify impacts.	
Validation	Tracking Reference: CIA 690 Arthur King Principal Climate Change Officer